# CURRICULUM VITAE

**Mohammad. Ashraf Hossan Shovo**

House #3, Sanaxi China Dormitory, F F Factory, Fenchuganj, Sylhet

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## CAREER OBJECTIVE

To secure a position where I can efficiently contribute my skills and abilities to the growth of the organization and build my professional career. I am interested to establish my career as an officer.

## EXPERIENCE

**Support Engineer:** (November 03, 2019 – October 30, 2021)

**Carnival Internet, Sylhet**

**Department:** Customer Service and Support

**Duties/Responsibilities:**

- ➢ Provide Network Design with Topology
- ➢ Troubleshoot IoT Devices in Clients Location
- ➢ Resolve Customer's Internet Issues
- ➢ Suggested Optimum Solution to Clients for Different IoT Issues

**Web Developer:** (July 04, 2019 – October 30, 2019)

**Staff India, Sylhet**

**Department:** Web Application Development

**Duties/Responsibilities:**

- ➢ Create and test applications websites
- ➢ Present design specs
- ➢ Work with graphics and other designers
- ➢ Troubleshoot website problems
- ➢ Maintain and update websites
- ➢ Monitor website traffic

## ICT QUALIFICATION

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|---|---|
| **Programming Language** | : PHP, MySQL, JavaScript, HTML, CSS, C, Basic Java. |
| **Framework** | : Laravel (PHP Framework), Bootstrap (CSS Framework). |
| **Operating System** | : Windows (7, 8, 10, 11), Ubuntu 16.08 LTS. |
| **Software** | : Xampp, Sublime Text, MS Visual Studio, NetBeans. |
| **Office Pack** | : MS Word, MS Excel, MS PowerPoint, MS Outlook. |

## EXTRA CURRICULAR ACTIVITIES

- Members of Debate Club, Metropolitan University, Sylhet
- Member of CSE Society, Metropolitan University, Sylhet
- Member of MU Alumni Association, Sylhet
- Volunteer – BPO Summit Seminar (Metropolitan University, Sylhet)
- Volunteer – Science Olympiad 2018 (Metropolitan University, Sylhet)

## EDUCATIONAL QUALIFICATION

**Bachelor of Science in Computer Science and Engineering (B.Sc. in CSE)**

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|---|---|
| **University** | : Metropolitan University, Sylhet |
| **Department** | : Computer Science & Engineering |
| **Passing Year** | : 2018 |
| **CGPA** | : 3.48 Out of 4.00 |

**Higher Secondary School Certificate (HSC)**

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|---|---|
| **College** | : Shahjalal City College, Sylhet |
| **Group** | : Science |
| **Board** | : Sylhet |
| **Passing Year** | : 2013 |
| **GPA** | : 4.10 out of 5.00 |

**Secondary School Certificate (SSC)**

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|---|---|
| **School** | : Natural Gas Fertilizer Factory School, Fenchuganj, Sylhet |
| **Group** | : Science |
| **Board** | : Sylhet |
| **Passing Year** | : 2011 |
| **GPA** | : 5.00 out of 5.00 |

## LANGUAGE PROFIENCY

| Language | Reading | Speaking | Writing | Listening |
|---|---|---|---|---|
| Bengali | Excellent | Excellent | Excellent | Excellent |
| English | Good | Good | Good | Good |

## GENERAL COMPETENCY AND ABILITY

- Good interpersonal communication and presentation skills.
- Ability to work as a team member and influence other.
- Ability to work under pressure and meet targets.

## MAJOR COURSES ATTENDED

Database Management System, Web Development, Artificial Intelligence, Software Engineering, Machine Learning, Operating Systems, Computer Network, Algorithms, Discreate Mathematics, Object Oriented Programming, Structured Programming and Data Structures.

## TRAINING

### Cisco Certified Network Associate (CCNA)

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|---|---|
| **Duration** | **:** January 2019 – December 2019 |
| **Company** | **:** Cisco System Inc. |
| **Institution** | **:** Shahjalal University of Science & Technology |

### Top Up IT Training (Web Development)

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|---|---|
| **Duration** | **:** July 2017 – December 2017 |
| **Company** | **:** Bangladesh Computer Council |
| **Institution** | **:** Leveraging ICT for Growth, Employment and Governance |

### National Help Desk (Call Center Agent)

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|---|---|
| **Duration** | **:** May 2016 – May 2016 |
| **Company** | **:** ICT Division |
| **Institution** | **:** Mobile Phone Based National Help Desk for Citizen Program |

### Basic Computer Office (MS Office)

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|---|---|
| **Duration** | **:** March 2011 – August 2011 |
| **Company** | **:** Microsoft Inc. |
| **Institution** | **:** Universal Computer Training Center |

## ACHIEVEMENTS

➢ Got Scholarship from Metropolitan University, Sylhet (30% Waiver).
➢ Got award from Metropolitan University, Sylhet as a good organizer in 2017.
➢ Got prize in Indoor Game Championship from Metropolitan University, Sylhet.
➢ Participate on BPO summit seminar, Metropolitan University, Sylhet.
➢ Got certified by SoloLearn on HTML Fundamentals, SQL Fundamentals, PHP Fundamentals, MySQL Fundamentals.

## PERSONAL DETAILS

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|---|---|
| Father's Name | : Mohammad. Anwar Ali |
| Mother's Name | : Mrs. Nazma Khatun |
| Date of Birth | : $15^{th}$ January, 1996 |
| Marital Status | : Unmarried |
| Religion | : Islam |
| Permanent Address | : Village – Shorjodhigol, P. O. – Bhaderganj, Upazilla – Bhaderganj, District – Shariatpur |
| GutHub Profile | : https://github.com/ashrafshovo |
| LinkdIn Profile | : https://www.linkedin.com/in/ashraf-hossan-shovo/ |

## REFERENCES

**Mr. Mubarak Hasan Khan Fabi**
**Manager | Lights Communication Ltd.**
**Mobile:** 01733557480
**Website:** www.lightscommunication.com
**Email:** mubarak.lu36@gmail.com
**Address:** RN Tower, Chowhatta, Sylhet
**Relation:** Official

**Mr. Shahadat Hossain**
**Network Engineer | Lights Communication Ltd.**
**Mobile:** 01731379531
**Website:** www.lightscommunication.com
**Email:** shohellmy03@gmail.com
**Address:** RN Tower, Chowhatta, Sylhet
**Relation:** Official

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Ashraf Hossan Shovo